



Chairs and Graces of Broughty Ferry Terms and Conditions of hire

If any of the details on the completed, signed booking form are incorrect, insufficient or have changed prior to your wedding, please inform us as soon as possible so that we can amend your booking accordingly. We are afraid that any orders that are not fulfilled due to any changes we have not been informed of are the liability of the couple.

It is the responsibility of the hirer to ensure that the correct size and colour items are ordered. Discovery that the chair covers are the incorrect size or shape may result in them not fitting. In this instance we are not able to offer refunds and any outstanding payments are still due. We are happy to liaise with your venue to establish the chair types and table sizes but please be aware that it is your responsibility to ensure that they are aware of the above should they give incorrect information.

Please note that upon booking a £100 deposit is payable. Amount paid in full two weeks before wedding. Your deposit will be returned when all hired items have been returned. Should there be any damages or items missing the deposit will be returned minus the cost of damages or replacements. We are able to take provisional bookings without deposit but please be aware that no booking is confirmed with us until deposit is received. Any cheques are to be made payable to Chairs and Graces. This deposit is non refundable upon cancellation. Should you need to cancel your booking with us with less than 2 months notice then the full balance is due. Cancellation with more than 2 months notice will incur no further charges but will result in loss of deposit.

Final number of required items does not need to be confirmed until 2 weeks prior to your event and slight changes to numbers can be made after this time at our discretion. We are aware that it is near impossible to predict final numbers when placing an initial booking but do expect to be kept informed should your numbers rise or fall dramatically between these times. There are no penalty charges made for numbers which decrease and the final invoice is always calculated to your final confirmed numbers.

The final amount of hired items you request are the total amount of items we expect back from you following your event. The cost of missing or damaged items will be deducted from your £100 deposit. You are responsible for ensuring all items hired are available for return/collection. Any arrangements that are made with your venue to ensure the safe keeping of items before, during or after use until a time when we are able to collect the items are still your responsibility. Any loss or damage by your venue will still require full payment by yourself.

We are not able to cover chairs that are not made available to us on the day. Our staff are not permitted to remove chairs from stacks that are left there by the hotel staff. Can you please ensure your venue is made aware of this to avoid problems on the day. The chairs do not have to be in place set out for your ceremony/breakfast but please ensure that we are not met with stacks of chairs that need to be lifted from their stacks and then covered.

Standard laundering of hired items is included in all of our prices, and stains resulting from accidental spillage of food and drinks, and marks made at the bottom of chair covers from guests shoes are considered standard stains and part of the enjoyment of your day! These are therefore not charged additionally for. However, any damage that is perceived to have been caused purposefully or resulting from guests standing on the seat of the covers or treating any item without due care (e.g. resulting in rips, breakages, footprints on the seats, children being allowed to draw on the items, burns from candles, cigarette burns etc) will result in us having to issue a full replacement charge, currently £10.00 per chair cover and £2.50 per organza sash.

IMPORTANT: Payment of your deposit and/or signature of completed booking confirmation, is deemed as you having read, understood and accepted the above terms and conditions.

Please sign this document and post it to the address below along with your cheque. Cheques made payable to Chairs and Graces.

28 Wemyss Crescent
Monifieth
Angus
DD5 4RA

Signature

For any enquiries please contact us on:
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